

Open-source software licence notice

The Levelise Hub 2 uses open-source software. Licence details of the open-source software running on the Levelise Hub 2 can be found at http://<hub_2_ip_address>/licences. Where <hub_2_ip_address> is the local IP address the Hub 2 has been assigned on the network it is connected to.

For a period of up-to three years after the last software distribution, where required by licence obligations, email support@levelise.com to request a copy of the source code of open-source software included with the Levelise Hub 2.

End User Licence Terms

Use of the Levelise Hub 2 is subject to the Levelise End User Licence Terms, available at <https://www.levelise.com/wp-content/uploads/policies/end-user-licence-terms.pdf>.

Hub 2 safety information

- Do not use the Levelise Hub 2 if damaged, including if the attached cables are damaged.
- The Levelise Hub 2 is not a toy, children should not install or operate the Levelise Hub 2.
- Only install and use the Levelise Hub 2 indoors.
- Do not install or use the Levelise Hub 2 in damp or excessively dusty locations.
- Do not install or use the Levelise Hub 2 in direct sunlight.
- Only install and use the Levelise Hub 2 in a location where the temperature is between -5°C and 60°C.
- Do not install or use the Levelise Hub 2 in a toxic, potentially explosive, or potentially flammable atmosphere.
- Only install the Levelise Hub 2 in a location with 100 mm clearance in all directions.
- When installed, do not obstruct access to the mains port power or mains switch at any time.

The Levelise Hub 2 has no user serviceable parts, users must not open the Levelise Hub 2 or replace any internal parts of the Levelise Hub 2.

Levelise takes no liability or responsibility for damage or injuries that may be caused by using a Levelise Hub 2 in a way that it is not intended to be used.

Full use and installation instructions are available at <https://support.levelise.com/>.

EU Declaration of Conformity

Product name	Levelise Hub 2
Product model	LEV0002 (Revision 4.0)
Product description	Energy management internet of things (IoT) hub.
Manufacturer	Levelise Limited, Hayakawa Building, Edmund Halley Road, Oxford, OX4 4GB

This declaration is issued under the sole responsibility of the manufacturer.

The object of the declaration described above is in conformity with the relevant European Union harmonisation legislation:

- 2014/53/EU: Radio Equipment Directive
- 2011/65/EU: Restriction of Hazardous Substances Directive

The following harmonised standards have been applied:

- EN 61010-1:2010 + A1:2019
- EN 55032:2015 + A1:2020
- EN 55035:2017 + A1:2020
- EN 61326-1:2021 and EN 613216-1:2013
- EN IEC 63000:2018
- EN 62311:2008
- EN 61000-3-2:2019 + A1:2021
- EN 300 328 V2.2.2 (2019-07)
- EN 301 489-1 V2.2.3 (2019-11)
- EN 301 489-17 V3.2.4 (2020-09)
- EN 301 893 V 2.1.1 (2017-05)
- EN 18031-1:2024 and EN 18031-2:2024

Signed for and on behalf of	Levelise Limited
Name	Stephen Day
Function	Product Director
Place of issue	Oxford, United Kingdom
Date of issue	3 rd December 2025

Statement of Compliance

Product Security and Telecommunications Infrastructure Act 2022

Product name	Levelise Hub 2
Product model	LEV0002 (Revision 4.0)
Manufacturer	Levelise Limited, Hayakawa Building, Edmund Halley Road, Oxford, OX4 4GB
First supplied date	December 2025
Support period	Two years from the first supplied date or for the valid period of any effective standard product warranty provided by the Manufacturer, whichever is longer.

The above-named manufacturer hereby declares in their opinion that they have complied with the applicable security requirements in Schedule 2 of the Statutory Instruments 2023, No.1007 Consumer Protection, The Product Security and Telecommunications Infrastructure (Security Requirements for Relevant Connectable Products) Regulations 2023, Made 14th September 2023, Enforcement date 29th April 2024. This is by ensuring provisions 5.1-1, 5.1-2, and 5.2-1 of ETSI EN 303 645 have been applied; this statement of compliance makes no assessment on other ETSI EN 303 645 provisions.

Disclaimer

This Statement of Compliance is based on our understanding of the Act and the Regulations at the date of issue. Levelise Limited reserves the right to update this statement at any time to reflect changes in legislation or our products.

This Statement of Compliance applies to product and software directly controlled by Levelise Limited and does not cover products or services provided by third parties.

Name	Stephen Day
Function	Product Director
Place of issue	Oxford, United Kingdom
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